

Complaints informal and Formal 2006/07

	April 2003 to March 2004	April 2004 to March 2005	April 2005 to September 2005	October to March 2006	April 06 To March 07		
Chief Executive including HR	0	0	0	1	4		
County Secretary & Solicitor	5	5	12	-	-		
County Treasurer	43	15	9	-	-		
Resources	-	-	-	9	23		
Property Services	1	0	-	-	-		
Education	30	11	6	-	-		
Children's Services	-	-	-	83	-		
Environmental Health and Trading Standards	16	12	6	18	29		
Highways and Transportation	30	21	5	3	10		
Planning	15	22	25	5	33		
Social Care – Adults	104	88	39	-	-		
Social Care – Children	23	27	17	-	-		
Strategic Housing	18	11	9	-	-		
Adult & Community Services And children's Services	-	-	-	9	132		
Policy & Community	8	39	15	-	-		
Corporate & Customer Services	-	-	-	14	14		
Diversity	-	-	-	21			
TOTAL	293	251	138	176	314		